



#### Skills

IT & Technical Skills - CRM / CSM systems, SAP - M

- Problem Solving | Negotiation | Flexibility | Go
- Customer-Centric | Multilingual Communication |

#### **Education**

2016

Bachelor's degree - English Translation and Interpretation

Islamic Azad University, Karaj branch, Iran

### Certification

2025 to

Comperhensive Business Skills

**1** Chamber of commerce (ITECC) , Iran

2024 to

German language certificate (B2 level)

血 DSIT (Goethe Institute, Iran branch), Iran

2024 to

German Commercial course

 $\widehat{\mathbf{m}}$  AHK (Iran & Germany Chamber of commerce) , Iran

### **Profile Info**

Current Position

\_\_ Job Category

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Experience

Current Salary

Qualification

Qualification

## **Personal Info**

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mail.com

Phone 9392388679

Gender Female

Marital Status
Single

Address
No.6.Unit.15.22nd Alley,

South
Sazmanabrnameh Str.
,Tehran ,Tehran ,Iran

# Languages

Persian: Native

German: Intermediate

French: Beginner

**English: Advanced** 

Arabic: Beginner

2024 to

German Legal interpretin & Simultaneous interpreting

 $\widehat{\underline{\mathbf{m}}}$  Science & Research University , Iran

2023 to

CSM (Customer satisfaction and complaints managemnt)

🏛 Tüv Academy , Iran

MS059-IR23/401

2023 to

CRM (Customer Relationshio Management)

🏛 Tüv Academy , Iran

MS028-IR23/401

2023 to

English language certificate (Advanced level)

血 ILI (Iran language academy), Iran

9224050251

2016 to

TTC (Teaching training course)

**童** Gostaresh Modiriat Tehran , Iran